

CONTENTS

SUMMARY	1
1. INTRODUCTION	3
2. DEFINITION AND CHARACTER OF SAFETY CULTURE	4
3. UNIVERSAL FEATURES OF SAFETY CULTURE	5
3.1. REQUIREMENTS AT POLICY LEVEL	5
3.1.1. Statements of safety policy	7
3.1.2. Management structures	8
3.1.3. Resources	8
3.1.4. Self-regulation	9
3.1.5. Commitment	9
3.2. REQUIREMENTS ON MANAGERS	9
3.2.1. Definition of responsibilities	10
3.2.2. Definition and control of working practices.....	10
3.2.3. Qualifications and training	11
3.2.4. Rewards and sanctions	11
3.2.5. Audit, review and comparison	12
3.2.6. Commitment	12
3.3. RESPONSE OF INDIVIDUALS.....	13
4. TANGIBLE EVIDENCE	15
4.1. GOVERNMENT AND ITS ORGANIZATIONS	15
4.2. OPERATING ORGANIZATION	16
4.2.1. Corporate policy level	16
4.2.2. Power plant level	17
4.2.2.1. The working environment	17
4.2.2.2. Individual attitudes	18
4.2.2.3. Plant safety experience	19
4.3. SUPPORTING ORGANIZATIONS	19
5. CONCLUDING COMMENTS	21

Appendix: SAFETY CULTURE INDICATORS	22
A.1. Government and its organizations	22
A.2. Operating organization	23
A.3. Research organizations	29
A.4. Design organizations	30
MEMBERS OF THE INTERNATIONAL NUCLEAR SAFETY	
ADVISORY GROUP	31

